



Good to Great: Why Some Companies Make the Leap... and Others Don't

By Jim Collins

Book summary & main ideas

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Summary:

Good to Great: Why Some Companies Make the Leap... and Others Don't is a book written by Jim Collins. The book is based on a five-year research project conducted by Collins and his team of researchers. The research project sought to identify why some companies make the leap from being good to great while others do not. The book provides a framework for understanding the factors that contribute to a company's success.

The book begins by discussing the concept of "Level 5 Leadership," which is the idea that the most successful companies have leaders who are humble, yet driven to achieve greatness. Collins

then outlines the "Hedgehog Concept," which is the idea that a company should focus on what it can be the best at and what drives its economic engine. He then discusses the concept of "The Flywheel," which is the idea that a company should focus on small, incremental improvements that will eventually lead to a breakthrough.

The book then outlines the "Stockdale Paradox," which is the idea that a company must maintain unwavering faith that it will succeed, while at the same time facing the brutal facts of reality. Collins then discusses the concept of "The Culture of Discipline," which is the idea that a company must have a culture of discipline in order to achieve greatness. He then outlines the concept of "Technology Accelerators," which is the idea that technology can be used to accelerate a company's progress.

The book then outlines the concept of "The Flywheel and the Doom Loop," which is the idea that a company must focus on building momentum and avoiding the doom loop of decline. Collins then discusses the concept of "The Three Circles," which is the idea that a company must focus on its people, its strategy, and its operations in order to achieve greatness. He then outlines the concept of "The Hedgehog Concept and the Fox," which is the idea that a company must focus on what it can be the best at and what drives its economic engine.

The book concludes by discussing the concept of "The Culture of Discipline and the Culture of Freedom," which is the idea that a company must have a culture of discipline in order to achieve greatness, but also a culture of freedom in order to foster creativity and innovation. Collins then provides a framework for

understanding the factors that contribute to a company's success. He also provides a set of tools and techniques that can be used to help a company make the leap from being good to great.

Main ideas:

#1. Level 5 Leadership: Leaders of companies that make the leap from good to great have a unique combination of personal humility and professional will. They are ambitious for the company, not for themselves.

Level 5 Leadership is a concept developed by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It refers to the type of leadership that is required to take a company from good to great. Level 5 Leaders are characterized by a unique combination of personal humility and professional will. They are ambitious for

the company, not for themselves. They are willing to take responsibility for the companys successes and failures, and they are willing to make the tough decisions that are necessary for the company to reach its goals. Level 5 Leaders are also willing to share the credit for the companys successes with their team members. They understand that it takes a team effort to achieve greatness, and they are willing to recognize and reward the contributions of their team members. Level 5 Leaders are also willing to take risks and make bold decisions in order to move the company forward. They are not afraid to challenge the status quo and push the boundaries of what is possible. Level 5 Leaders are the type of leaders that can take a company from good to great.

#2. *First Who, Then What: Companies that make the leap from*

good to great focus on getting the right people on the bus before they decide where to drive it.

The idea of "First Who, Then What" is that companies should focus on getting the right people on board before they decide what direction to take the company. This means that the company should prioritize finding the right people with the right skills and attitudes before they decide on a strategy or plan. This is because the right people will be able to come up with the best strategies and plans for the company, and they will be able to execute them effectively. It also means that the company should be willing to change direction if the right people come along with a better plan. This idea is based on the idea that people are the most important asset of any company, and that the right people can make all the difference in the success of the company.

The idea of "First Who, Then What" is also based on the idea that the right people will be able to come up with the best strategies and plans for the company, and they will be able to execute them effectively. This means that the company should be willing to change direction if the right people come along with a better plan. It also means that the company should prioritize finding the right people with the right skills and attitudes before they decide on a strategy or plan. This is because the right people will be able to come up with the best strategies and plans for the company, and they will be able to execute them effectively.

The idea of "First Who, Then What" is an important concept for companies to consider when trying to make the leap from good to great. By focusing on getting the right people on board before deciding

on a strategy or plan, companies can ensure that they have the right people in place to come up with the best strategies and plans, and to execute them effectively. This will help the company to make the leap from good to great and achieve success.

***#3. Confront the Brutal Facts:
Companies that make the leap from good to great are willing to confront the brutal facts of their current reality, no matter how unpleasant.***

Confronting the brutal facts of a company's current reality is essential for any organization that wants to make the leap from good to great. It requires leaders to take an honest look at their current situation and accept the facts, no matter how unpleasant they may be. This means facing the truth about the company's performance, its competitive position, its

financial situation, and its customer base. It also means recognizing any weaknesses or areas of improvement that need to be addressed. Once the brutal facts have been accepted, leaders can then begin to develop strategies and plans to move the company forward.

The process of confronting the brutal facts is not easy, and it can be uncomfortable for many leaders. It requires a willingness to be honest and open about the company's current situation, and to accept the reality of the situation, no matter how unpleasant it may be. It also requires a commitment to making the necessary changes to move the company forward. By confronting the brutal facts, leaders can create a clear vision for the future and develop strategies to achieve it.

#4. Hedgehog Concept: Companies that make the leap from good to great

have a Hedgehog Concept that combines their passion, their resources, and their economic engine into one unified concept.

The Hedgehog Concept is a business strategy that encourages companies to focus on what they do best and to use that to their advantage. It is based on the idea that a company should focus on one core competency and use that to drive their business. This concept is based on the ancient Greek parable of the fox and the hedgehog. The fox is cunning and clever, but the hedgehog is simple and focused. The Hedgehog Concept encourages companies to be like the hedgehog and focus on one core competency that they can use to their advantage.

The Hedgehog Concept is based on three circles: passion, resources, and economic engine. Companies should focus on what

they are passionate about, what resources they have available, and what economic engine will drive their business. By combining these three circles, companies can create a unified concept that will help them focus on what they do best and use that to their advantage.

The Hedgehog Concept is an important part of the Good to Great philosophy. Companies that make the leap from good to great have a Hedgehog Concept that combines their passion, their resources, and their economic engine into one unified concept. This concept helps them focus on what they do best and use that to their advantage. By focusing on their core competency, companies can create a unified concept that will help them succeed.

#5. Culture of Discipline: Companies that make the leap from good to great

have a culture of discipline that emphasizes consistency and accountability.

A culture of discipline is essential for any company that wants to make the leap from good to great. This culture emphasizes consistency and accountability, and it is the foundation for any successful organization. It requires that everyone in the organization is held to the same standards and that everyone is held accountable for their actions. This culture also requires that everyone is focused on the same goals and that everyone is working together to achieve them. It also requires that everyone is willing to take responsibility for their mistakes and learn from them. This culture of discipline is essential for any company that wants to make the leap from good to great because it ensures that everyone is working together towards the same goals and that

everyone is held accountable for their actions.

A culture of discipline also requires that everyone is willing to take risks and be creative. This means that everyone is encouraged to think outside the box and come up with new ideas and solutions. This culture also requires that everyone is willing to take responsibility for their mistakes and learn from them. This culture of discipline is essential for any company that wants to make the leap from good to great because it encourages everyone to take risks and be creative, which can lead to innovative solutions and new ideas.

Finally, a culture of discipline requires that everyone is willing to work hard and put in the effort necessary to achieve the company's goals. This means that everyone is expected to put in the extra effort and work hard to ensure that the

company is successful. This culture of discipline is essential for any company that wants to make the leap from good to great because it ensures that everyone is working hard and putting in the effort necessary to achieve the company's goals.

#6. Technology Accelerators: Companies that make the leap from good to great use technology as an accelerator, not a driver, of their success.

Technology accelerators are companies that use technology to enhance their success, rather than relying on it as the sole driver of their success. Technology accelerators understand that technology is a tool that can be used to increase efficiency, productivity, and customer satisfaction. They use technology to automate processes, streamline

operations, and improve customer service. Technology accelerators also use technology to gain a competitive advantage, such as by leveraging data to gain insights into customer behavior and preferences. By using technology to their advantage, technology accelerators are able to increase their profits and grow their businesses faster than their competitors.

Technology accelerators understand that technology is not a panacea. They recognize that technology is only as good as the people who use it. Technology accelerators invest in their employees, providing them with the training and resources they need to use technology effectively. They also understand that technology is constantly changing, and they stay up to date on the latest trends and developments in the industry. By leveraging technology to their advantage, technology accelerators are able to stay

ahead of the competition and achieve greater success.

#7. The Flywheel: Companies that make the leap from good to great use a flywheel approach to build momentum over time, rather than relying on a single, big push.

The flywheel approach is a concept that emphasizes the importance of building momentum over time. Rather than relying on a single, big push to achieve success, the flywheel approach encourages companies to focus on small, incremental improvements that will eventually lead to a larger, more significant result. This approach is based on the idea that small, consistent efforts can eventually lead to a large, powerful force. For example, a flywheel can be used to illustrate how a company can slowly build momentum over time by making small improvements in

areas such as customer service, product quality, and operational efficiency. As these improvements accumulate, the company will eventually reach a tipping point where the momentum created by the flywheel will propel the company to success.

The flywheel approach is an effective way for companies to make the leap from good to great. By focusing on small, incremental improvements, companies can slowly build momentum and eventually reach a tipping point where the momentum created by the flywheel will propel the company to success. This approach is especially useful for companies that are looking to make a big impact but don't have the resources to make a single, big push. By taking a flywheel approach, companies can slowly build momentum over time and eventually reach their goals.

#8. The Doom Loop: Companies that make the leap from good to great avoid the doom loop of short-term decision-making that leads to long-term decline.

The Doom Loop is a concept introduced by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It refers to the cycle of short-term decision-making that leads to long-term decline. Companies that make the leap from good to great avoid this doom loop by focusing on long-term goals and strategies. They understand that short-term decisions can have long-term consequences and strive to make decisions that will benefit the company in the long run. They also focus on building a culture of discipline and accountability, which helps to ensure that short-term decisions are made with the long-term in mind. By avoiding the doom loop,

companies can ensure that they remain successful and competitive in the long run.

The Doom Loop is a reminder that short-term decisions can have long-term consequences. Companies that make the leap from good to great understand this and strive to make decisions that will benefit the company in the long run. They focus on building a culture of discipline and accountability, which helps to ensure that short-term decisions are made with the long-term in mind. By avoiding the doom loop, companies can ensure that they remain successful and competitive in the long run.

#9. *The Stockdale Paradox: Companies that make the leap from good to great embrace the Stockdale Paradox, which is the ability to maintain unwavering faith that you will prevail in the end, while at the same time*

confronting the most brutal facts of your current reality.

The Stockdale Paradox is a concept that was first introduced by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It is based on the story of Admiral Jim Stockdale, a Vietnam War prisoner of war who survived eight years of torture and captivity. Stockdale believed that the key to his survival was his ability to maintain unwavering faith that he would eventually prevail, while at the same time facing the brutal facts of his current reality. This idea has been applied to business, and the Stockdale Paradox suggests that companies that make the leap from good to great must be able to do the same. They must have the courage to confront the harsh realities of their current situation, while still maintaining an unshakeable belief that they will eventually succeed.

This requires a combination of optimism and realism, and it is a difficult balance to maintain. Companies that can do this, however, are the ones that are most likely to make the leap from good to great.

#10. Culture of Caring: Companies that make the leap from good to great have a culture of caring that emphasizes respect for people and a commitment to their development.

A culture of caring is essential for any company that wants to make the leap from good to great. This culture emphasizes respect for people and a commitment to their development. It is based on the idea that employees are the most valuable asset of any company, and that their growth and development should be a priority. This culture of caring should be reflected in the way employees are treated, the way they are rewarded, and

the way they are given opportunities to grow and develop. It should also be reflected in the way the company interacts with its customers, suppliers, and other stakeholders. A culture of caring is essential for any company that wants to make the leap from good to great.

A culture of caring should be reflected in the way the company communicates with its employees. This includes providing clear and consistent communication about the company's goals and objectives, as well as providing feedback on performance. It also includes providing employees with the resources and support they need to succeed. This could include training, mentoring, and other forms of development. Finally, a culture of caring should be reflected in the way the company rewards its employees. This could include bonuses, promotions, and other forms of recognition.

A culture of caring is essential for any company that wants to make the leap from good to great. It is based on the idea that employees are the most valuable asset of any company, and that their growth and development should be a priority. This culture should be reflected in the way employees are treated, the way they are rewarded, and the way they are given opportunities to grow and develop. It should also be reflected in the way the company communicates with its employees and rewards them for their efforts. By creating a culture of caring, companies can ensure that their employees are motivated and engaged, and that they are working towards the company's goals.

**#11. *The Hedgehog Effect:
Companies that make the leap from
good to great have a Hedgehog Effect,***

which is the ability to simplify a complex world into a single organizing idea.

The Hedgehog Effect is a concept developed by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It is based on the ancient Greek parable of the fox and the hedgehog. The fox is clever and cunning, but it is unable to focus on one thing and is easily distracted. The hedgehog, on the other hand, is simple and single-minded. It knows one big thing and sticks to it.

The Hedgehog Effect is the ability of a company to simplify a complex world into a single organizing idea. This idea should be something that the company can be passionate about and that will drive its success. It should be something that the company can focus on and that will help it to stand out from the competition.

Companies that have the Hedgehog Effect are able to identify their core competencies and use them to their advantage. They are able to focus on what they do best and use that to their advantage. They are able to simplify their strategies and focus on what will make them successful.

The Hedgehog Effect is an important concept for companies that want to make the leap from good to great. It is a way for companies to focus on what they do best and use that to their advantage. It is a way for companies to simplify their strategies and focus on what will make them successful. By having the Hedgehog Effect, companies can become more successful and make the leap from good to great.

#12. *The 20 Mile March: Companies that make the leap from good to great*

have a 20 Mile March, which is the ability to set ambitious yet realistic goals and then consistently march towards them.

The 20 Mile March is a concept developed by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It is based on the idea that companies that make the leap from good to great have a consistent and disciplined approach to goal setting and progress. The 20 Mile March is the ability to set ambitious yet realistic goals and then consistently march towards them. This means that the company is able to make steady progress towards their goals, even when the going gets tough. It also means that the company is able to adjust their goals as needed, while still maintaining a consistent level of progress. The 20 Mile March is a powerful concept that can help companies stay focused on

their goals and make steady progress towards them.

The 20 Mile March is a great way to ensure that a company is able to stay on track and make progress towards their goals. It is important to remember that the 20 Mile March is not about setting unrealistic goals, but rather setting ambitious yet realistic goals and then consistently marching towards them. This means that the company is able to adjust their goals as needed, while still maintaining a consistent level of progress. The 20 Mile March is a powerful concept that can help companies stay focused on their goals and make steady progress towards them.

#13. The Flywheel Effect: Companies that make the leap from good to great have a Flywheel Effect, which is the ability to build momentum over time by

making small, incremental improvements.

The Flywheel Effect is a concept developed by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It is the idea that companies that make the leap from good to great have the ability to build momentum over time by making small, incremental improvements. The Flywheel Effect is based on the idea that small, consistent improvements can lead to a large, cumulative effect. It is a metaphor for the idea that small, consistent efforts can lead to a large, cumulative result.

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The Flywheel Effect is a powerful concept that can be applied to any organization or individual. It is a reminder that small, consistent efforts can lead to big results over time. It is also a reminder that it is important to focus on the long-term and not just the short-term. The Flywheel Effect is a reminder that small, consistent efforts can lead to big results over time.

**#14. *The Culture of Discipline:
Companies that make the leap from***

good to great have a culture of discipline that emphasizes consistency and accountability.

The culture of discipline is a key factor in the success of companies that make the leap from good to great. This culture emphasizes consistency and accountability, and it is essential for any organization that wants to achieve long-term success. It is a culture that is built on a foundation of trust and respect, and it is one that encourages employees to take ownership of their work and to strive for excellence. It is a culture that rewards hard work and dedication, and it is one that holds everyone accountable for their actions. This culture of discipline is essential for any organization that wants to achieve greatness, and it is one that must be nurtured and maintained in order to ensure long-term success.

The culture of discipline is not just about rules and regulations, but rather it is about creating an environment where everyone is held accountable for their actions. It is about creating a culture where everyone is expected to do their best and to strive for excellence. It is about creating an environment where everyone is encouraged to take ownership of their work and to take pride in their accomplishments. It is about creating an environment where everyone is held to a high standard and where everyone is expected to do their part in order to achieve success. The culture of discipline is essential for any organization that wants to make the leap from good to great, and it is one that must be nurtured and maintained in order to ensure long-term success.

**#15. *The Hedgehog Concept:
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good to great have a Hedgehog Concept, which is the ability to combine their passion, their resources, and their economic engine into one unified concept.

The Hedgehog Concept is a concept developed by Jim Collins in his book *Good to Great: Why Some Companies Make the Leap... and Others Don't*. It is based on the ancient Greek parable of the fox and the hedgehog. The fox is cunning and knows many tricks, but the hedgehog knows one big thing. Collins argues that companies that make the leap from good to great have a Hedgehog Concept, which is the ability to combine their passion, their resources, and their economic engine into one unified concept. This concept is the driving force behind the company's success and is the key to achieving greatness.

The Hedgehog Concept is based on three circles. The first circle is the company's passion. This is the company's core purpose and what it is passionate about. The second circle is the company's resources. This is the company's unique abilities and what it can bring to the table. The third circle is the company's economic engine. This is the company's ability to make money and generate profits. When all three circles are combined, the company has a Hedgehog Concept that can be used to drive its success.

The Hedgehog Concept is a powerful tool for companies that want to make the leap from good to great. By combining their passion, resources, and economic engine into one unified concept, companies can create a powerful driving force that will help them achieve greatness. With the Hedgehog Concept, companies can focus their efforts on what they are passionate

about and use their resources and economic engine to make it a reality.

#16. *The Stockdale Paradox: Companies that make the leap from good to great embrace the Stockdale Paradox, which is the ability to maintain unwavering faith that you will prevail in the end, while at the same time confronting the most brutal facts of your current reality.*

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facing the brutal facts of his current reality. This idea has been applied to business, and the Stockdale Paradox suggests that companies that make the leap from good to great must be able to do the same. They must have the courage to confront the harsh realities of their current situation, while still maintaining an unshakeable belief that they will eventually succeed. This requires a combination of optimism and realism, and it is a difficult balance to maintain. Companies that can do this, however, are the ones that are most likely to make the leap from good to great.

#17. The 20 Mile March: Companies that make the leap from good to great have a 20 Mile March, which is the ability to set ambitious yet realistic goals and then consistently march towards them.

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#18. Technology Accelerators: Companies that make the leap from good to great use technology as an accelerator, not a driver, of their success.

Technology accelerators are companies that use technology to enhance their success, rather than relying on it as the sole driver of their success. Technology

accelerators understand that technology is a tool that can be used to increase efficiency, productivity, and customer satisfaction. They use technology to automate processes, streamline operations, and improve customer service. Technology accelerators also use technology to create new products and services, and to develop innovative solutions to existing problems. By leveraging technology, these companies are able to stay ahead of the competition and remain competitive in the marketplace.

Technology accelerators understand that technology is not a panacea for all of their problems. They recognize that technology is only one piece of the puzzle, and that other factors such as strategy, leadership, and culture are also important. Technology accelerators use technology to enhance their existing strengths and to create new

opportunities. They use technology to create new markets, to develop new products and services, and to increase their competitive advantage. Technology accelerators understand that technology is a tool that can be used to increase efficiency, productivity, and customer satisfaction, but they also recognize that it is not the only factor in their success.

#19. The Flywheel Effect: Companies that make the leap from good to great have a Flywheel Effect, which is the ability to build momentum over time by making small, incremental improvements.

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